

GEORGETOWN ORDINANCE G-91-10

AN ORDINANCE ESTABLISH PROCEDURES FOR THE READING
OF WATER METERS/CUSTOMER RIGHTS AND RESPONSIBILITIES

BE IT ORDAINED BY THE TOWN COUNCIL OF THE TOWN OF
GEORGETOWN, INDIANA as follows:

SECTION I

A. All water meters shall be easily accessible for the purpose of town or water department employees reading or maintaining the same for water department purposes. The duty to keep such meters accessible shall be on the owner and, if applicable, tenant of the property served by such meter. "Accessible" shall mean free from any impediment such as a locked gate, enclosure, or unchained domestic animal which would make it unsafe or unreasonable for a person going onto the customer's property.

B. If the town or water department determines a water meter to be unaccessible, notice shall be sent to the customer along with a request to remedy the situation and make the meter accessible. In the event the customer fails to comply within thirty (30) days after such notice is sent, additional notice shall be sent setting a date for compliance, said date to be no earlier than ten (10) days after the date of said additional notice, after which the town or water department shall be entitled to disconnect water service to the property until the deficiency is corrected.

SECTION II

There is established a policy for billing customers for water passing through a customer's meter when it is established that there is a leak in the customer's line and the water was not used by the customer.

A. In order to obtain an adjusted billing for water used as a result of a leak, the customer must establish conclusively there was a leak and that the same has been repaired. Such evidence may be a statement of a licensed plumber or an Affidavit made by the customer along with copies of the bills for materials purchased or services rendered in connection with the fixing of the leak.

B. The leak must be fixed within thirty
(30) days after the bill which evidences the leak is sent to the customer.

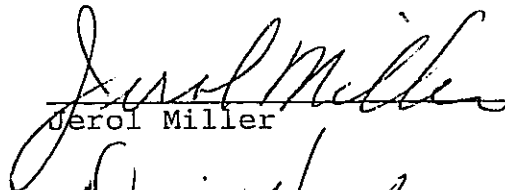
C. Upon customer compliance with both A and B above, adjustment will be made as follows:

- i. The regular rate shall be charged for all water used up to a maximum charge of One Hundred Dollars (\$100.00).
- ii. For any water passing through the meter which would cause a bill in excess of One Hundred Dollars (\$100.00), only the actual cost of the water as charged to

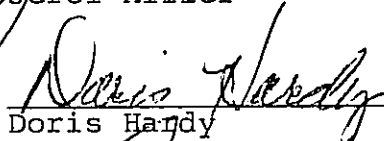
the Town of Georgetown shall be charged
to the customer.

D. There shall be no duty on behalf of the town or
water department employees to notify a customer of excessive
water usage which could be evidence of a leak. However,
every effort will be made to notify a customer if a question
arises as to water usage by regular first class mail.

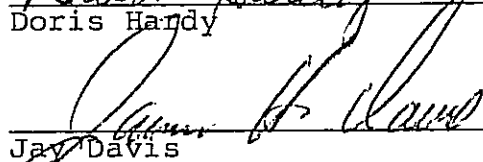
ALL of which is ORDAINED this 9th day of September,
1991.



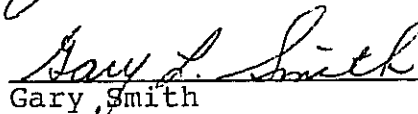
Jerol Miller



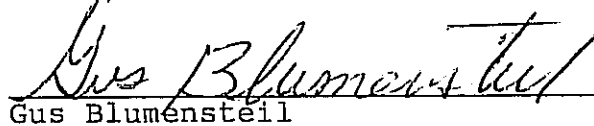
Doris Hardy



Jay Davis




Gary Smith



Gus Blumensteil

ATTEST:



Lisa Eddleman
Clerk/Treasurer

a:Geo2/cv/13513/Water.Ord